



July 29, 2006

Mr. Gadi Avigzer  
Northstar Moving  
9120 Mason Avenue  
Chatsworth, California 91311

Dear Gadi:

Thank you for your expert and professional care in handling my move from Palm Springs. Gadi, you made it all so easy.

From your first response to my call to Coldwell Banker's Concierge service to your meeting me at the Palm Springs house, so carefully analyzing what the job would require, to the execution and follow up, you made what would have been traumatic just another day for me.

Nick arrived with his three strong young assistants in a shiny red clean truck, immediately began packing and protecting. They worked relentlessly through the desert heat, always with a great cheerful attitude. Nick, as well as his crew, were polite gentlemen through the packing, loading, and unloading here in Los Angeles following day.

With great pleasure, I heartily recommend your service to the most fastidious homeowner.

Gratefully,

A handwritten signature in blue ink that reads "Betty Graham".

Betty Graham

cc: Teresa Howe,  
Coldwell Banker Residential Brokerage  
Concierge Service

Owned And Operated By NRT Incorporated.